



## Terms of Sales

### 1- TEACHING AND SUPERVISION

The reservation of Accroche Aventure's services implies the outright acceptance of these general conditions by the subscriber, who undertakes to inform each of the participants of all the terms and conditions.

#### ART. 1 – interfering

Accroche Aventure offers outdoor activities: adventure park, tree climbing, sliding track on buoy, orienteering course. All these activities are supervised by qualified personnel in their respective disciplines (CQP OPAH, EGA).

#### ART. 2 – REGISTRATION AND RESERVATION

By reserving your activity, you make sure of the availability of the equipment, and avoid a possible wait during peak periods.

For this, you have several solutions: book online on our website [www.accroche-aventure.com](http://www.accroche-aventure.com), by email [info@accroche-aventure.com](mailto:info@accroche-aventure.com) or by phone 07 89 91 03 85.

#### ART. 3 – ENTRY AND SUBSCRIPTION PRICES

3-1 Rates are available on the website, on communication documents, and at the park reception. They get along for 3 hours of activity.

The prices include: the organization, the monitoring service provided by qualified personnel and the loan of technical and safety equipment necessary for the practice of the activity.

3-2 The Season Pass is valid during the park's opening season for the period from February to November (end of All Saints holiday)

No limit on the number of entry days

Giving right to the tree climbing activity for a duration of 3 hours (July / August)

Nominative, it cannot be loaned, sold or exchanged to a third person

No reimbursement can be claimed if the park is closed

Any purchase (ticket office, seasonal pass) implies acceptance of the GTC and the internal rules of the park displayed at the entrance, or to consult on the Accroche Aventure website ([www.accroche-aventure.com](http://www.accroche-aventure.com))

#### ART. 4 – PAYMENT CHOICE

Accepted methods of payment: check, holiday voucher, bank card (secure online payment) cash or bank transfer (only for school groups / communities / leisure centers).

#### ART. 5 – CONDITIONS OF PARTICIPATION

Our activities are open to everyone, however depending on the activities and the routes, certain conditions must be taken into account (age limit, technical level, physical condition, etc.).

Accroche Aventure reserves the right to refuse access to the activity to any person who does not pass the assessment carried out at the start of the session (non-compliance with instructions, incompatible physical condition, etc.)



## **ART. 6 – INSURANCE AND LIABILITY**

Accroche Aventure is insured in Professional Civil Liability for the proposed activities.

Each participant to be covered by civil liability and / or individual accident insurance with the insurance of their choice. Indeed, we cannot replace the individual civil liability of each participant.

In the event of a bodily accident, Accroche Aventure's responsibility is released as soon as the victim is taken care of by the competent rescue organizations, and any hospital suite will be the responsibility of the accidental personal insurance.

Each participant is aware that the proposed activity is practiced in complete autonomy and that he is responsible for his own safety after having received the instructions to start the session.

The participant / client is responsible for the equipment loaned to him for the activity. The professional cannot be held responsible for any damage that may be caused by the equipment made available.

In the event of theft or deterioration of the loaned equipment, the participant / client may be asked for compensation related to wear or a full refund of the equipment.

Accroche Aventure cannot be held responsible for the loss, theft (including in vehicles) or breakage of personal objects (eg glasses, cameras, etc.) belonging to practitioners.

## **ART. 7 – RESERVATION AND CANCELLATION BY THE CUSTOMER**

No deposit / deposit will be requested at the time of booking

7.1 Individuals: reservations can be made by phone (07 89 91 03 85) or by email (info@accroche-aventure.com).

7.2 Groups (school / community): to make your reservation, we ask you to return the dated, signed documents (estimate) to us. The receipt of these documents will confirm your reservation.

The precise number of participants must be confirmed at least 7 days before the date of participation.

### **7.3 Cancellation by the customer**

The customer undertakes to notify Accroche Aventure in the event of delay and / or cancellation by telephone (07 89 91 03 85) or by email (info@accroche-aventure.com) at least 24 hours before the date of the scheduled reservation .

### **7.4 Interruption during the service**

In the event of an interruption during the service, the customer or participant cannot claim any refund.

## **ART. 8 – CANCELLATION / EXCLUSION FROM THE HIT OF ADVENTURE**

### **8.1 - Cancellation**

Accroche Aventure reserves the right to cancel or adapt the service according to the weather conditions or the level of the participants.

The activity can be canceled for security reasons or for any other case of force majeure. In this case, new tickets will be issued for a future service to be credited in the current calendar year.

### **8.2 - Exclusion**

Accroche Aventure reserves the right to exclude a participant who is intoxicated or whose behavior is likely to disturb the smooth running of the activity or jeopardize the safety of the group. In this case, the customer or participant will not be able to claim any refund or any compensation.



#### **ART. 9 – SCHE DULE**

For the smooth running of activities and out of respect for the other participants, please respect the departure time chosen when booking. Depending on the number of visitors, a delay of more than 30 minutes may jeopardize the reservation.

#### **ART. 10 – SUPERVISION OF YOUNG PEOPLE (MINORS)**

Minors under the age of 16 must be accompanied by a responsible adult during registration and remain present for the duration of the activity.

For School Groups and Communities (Day Camps, etc.): the conditions are different: group instructions must be observed.

#### **ART. 11 – LITIGATION**

The parties will endeavor to resolve amicably any difficulties that may arise in the execution of the contract. If no amicable agreement can be reached, all disputes relating to the validity, interpretation and execution of this agreement will be governed exclusively by the rules of French law.

All disputes, whatever their nature, will fall under the jurisdiction of French civil and commercial courts, including ruling on summary proceedings.